

This Data Protection Notice ("**Notice**") sets out the basis upon which Genesis Networks Pte Ltd ("**we**", "**us**" or "**our**") may collect, use, disclose or otherwise process personal data of job applicants in accordance with the Personal Data Protection Act ("**PDPA**") and all associated regulations and guidelines which may from time to time be issued by the Personal Data Protection Commission (PDPC) of Singapore.

APPLICATION OF THIS NOTICE

1. This Notice applies to all persons who have applied for any position with us ("**job applicants**").

PERSONAL DATA

- 2. As used in this Notice, "**personal data**" means data, whether true or not, about an employee or a job applicant who can be identified: (a) from that data; or (b) from that data and other information to which we have or are likely to have access.
- 3. Personal data which we may collect includes:
 - a) Name, Preferred Name, Name in Chinese Character (if applies)
 - b) Gender
 - c) Marital Status, No. of Children and Their Age (if applies)
 - d) Country of Birth, Citizenship, Nationality, Race, Ethnic Group
 - e) Language and Dialects
 - f) Religion
 - g) Singapore PR Date (if applies)
 - h) Email Address, Home Address
 - i) Home Telephone Number, Mobile Number
 - j) Employment History
 - k) Education and Professional Qualifications
 - I) Trainings and Certifications
 - m) NS Details
 - n) Self-declaration on medical condition, bankruptcy, debt, source of income, criminal offence/conviction
 - o) Character References: Name, Organisation, Designation, Years Known, Mobile Number, Email Address
- 4. Other terms used in this Notice shall have the meanings given to them in the PDPA (where the context so permits).

COLLECTION, USE AND DISCLOSURE OF PERSONAL DATA

- 5. We generally collect personal data that (a) you knowingly and voluntarily provide in the course of or in connection with your job application with us, after you have been notified of the purposes for which the data is collected, and you have provided written consent to the collection, use and disclosure of your personal data for those purposes, or (b) collection, use and disclosure of personal data without consent is permitted or required by the PDPA or other laws. We shall seek your consent before collecting any additional personal data and before using your personal data for a purpose which has not been notified to you (except where permitted or authorised by law).
- 6. You have choices concerning how we collect, use, or disclose your personal data. If you decide not to provide the information outlined in this Notice, we may be unable to process your job application. You have the right to object to the processing of your personal data and withdraw your consent as detailed in clause 9 of this Notice. We may collect, disclose, or use your personal data in accordance with exceptions under the Personal Data Protection Act or other applicable laws, particularly in the following situations:
 - (a) To respond to an emergency that threatens your life, health and safety or of another individual; and
 - (b) Necessary in the national interest, for any investigation or proceedings.
- 7. Your personal data will be collected and used by us for the following purposes and we may disclose your personal data to third parties as necessary to fulfill these purposes:



- (a) assessing and evaluating your suitability for employment in any current or prospective position within the organisation; and
- (b) verifying your identity and the accuracy of your personal details and other information provided by you

Additionally, if you choose to share the personal data of others (such as character references) with us, it is your responsibility to notify those individuals and obtain their consent for the use of their personal data as outlined in this notice.

8. The purposes listed in the above clauses may continue to apply even in situations where your relationship with us (for example, pursuant to your employment contract should you be hired) has been terminated or altered in any way, for a reasonable period thereafter (including, where applicable, a period to enable us to enforce our rights under a contract with you).

WITHDRAWING CONSENT

- 9. The consent that you provide for the collection, use and disclosure of your personal data will remain valid until such time it is being withdrawn by you in writing. As a job applicant, you may withdraw consent and request us to stop collecting, using and/or disclosing your personal data for any or all of the purposes listed above by submitting your request via email to our Data Protection Officer at the contact details provided below.
- 10. Upon receipt of your written request to withdraw your consent, we may require reasonable time (depending on the complexity of the request and its impact on our relationship with you) for your request to be processed and for us to notify you of the consequences of us acceding to the same, including any legal consequences which may affect your rights and liabilities to us. In general, we shall seek to process and effect your request within ten (10) business days of receiving it.
- 11. Whilst we respect your decision to withdraw your consent, please note that depending on the nature and extent of your request, we may not be in a position to process your job application. We shall, in such circumstances, notify you before completing the processing of your request (as outlined above). Should you decide to cancel your withdrawal of consent, please inform us in writing in the manner described in clause 9 above.
- 12. Please note that withdrawing consent does not affect our right to continue to collect, use and disclose personal data where such collection, use and disclose without consent is permitted or required under applicable laws.

ACCESS TO AND CORRECTION OF PERSONAL DATA

- 13. If you wish to make (a) an access request for access to a copy of the personal data which we hold about you or information about the ways in which we use or disclose your personal data, or (b) a correction request to correct or update any of your personal data which we hold, you may submit your request in writing or via email to our Data Protection Officer at the contact details provided below.
- 14. We will respond to your request as promptly as possible, typically within thirty (30) calendar days. If we are unable to provide a response within this timeframe, we will notify you in writing within thirty (30) calendar days, indicating when you can expect a response. If we cannot provide certain personal data or make the requested corrections, we will generally explain the reasons for this, unless we are not required to do so under the PDPA.
- 15. Please note that depending on the request that is being made, we will only need to provide you with access to the personal data contained in the documents requested, and not to the entire documents themselves. In those cases, it may be appropriate for us to simply provide you with confirmation of the personal data that our organisation has on record, if the record of your personal data forms a negligible part of the document.
- 16. There is no fee to be charged for an access or correction request.

PROTECTION OF PERSONAL DATA



- 17. To safeguard your personal data from unauthorised access, collection, use, disclosure, copying, modification, disposal or similar risks, we have implemented robust administrative, physical and technical measures. These include up-to-date antivirus protection, strict access controls, network security measures, password protection, encryption, and the disclosure of personal data strictly on a need-to-know basis.
- 18. If there is a need to disclose your personal data to third parties, we will ensure that they provide sufficient guarantees to us to have implemented the necessary security measures to protect your personal data.
- 19. You should be aware, however, that no method of transmission over the Internet or method of electronic storage is completely secure. While security cannot be guaranteed, we strive to protect the security of your information and are constantly reviewing and enhancing our information security measures.

ACCURACY OF PERSONAL DATA

20. We will take reasonable steps to ensure that the personal data we collect about you is accurate, complete, not misleading and kept up-to-date. We generally rely on personal data provided by you. In order to ensure that your personal data is current, complete and accurate, please update us if there are changes to your personal data by informing our Data Protection Officer in writing or via email at the contact details provided below.

RETENTION OF PERSONAL DATA

- 21. We may retain your personal data for as long as it is necessary to fulfil the purposes for which they were collected, or as required or permitted by applicable laws. You may write in to our DPO at the contact details provided below to find out information on the retention and disposal of your personal data.
- 22. We will cease to retain your personal data, or remove the means by which the data can be associated with you, as soon as it is reasonable to assume that such retention no longer serves the purposes for which the personal data were collected, and are no longer necessary for legal or business purposes.
- 23. If you are not selected, your records will only be retained by us for 7 years. Your records will be disposed of in a secure manner immediately after the said retention period and it is reasonable to assume that the permitted purpose is no longer being served by their retention. If you are successfully hired, your records will be kept in your personnel file.

TRANSFERS OF PERSONAL DATA OUTSIDE OF SINGAPORE

24. We generally do not transfer your personal data to countries outside of Singapore. However, if we do so, we will obtain your consent for the transfer to be made and will take steps to ensure that your personal data continues to receive a standard of protection that is at least comparable to that provided under the PDPA.

DATA BREACH NOTIFICATION

25. In the event of a breach of security leading to accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to, personal data, we shall promptly assess the impact and if appropriate report this breach within 3 calendar days to the Personal Data Protection Commission (PDPC). We will notify you when the data breach is likely to result in significant harm to you after our notification to PDPC. We may also notify other relevant regulatory agencies, where required.

DATA PROTECTION OFFICER

26. If you have any enquiries or feedback regarding our personal data protection policies and procedures, or if you wish to file a complaint, make a request related to your personal data, or learn more about how we collect, use, disclose, retain, and dispose of your personal data, please contact our Data Protection Officer at DPO@gennet.com.sg.



Please include your name and contact information with any query, request, or complaint. We take all enquiries, feedback, requests and complaints seriously and will address them confidentially and within reasonable time.

EFFECT OF NOTICE AND CHANGES TO NOTICE

- 27. This Notice applies in conjunction with any other policies, notices, contractual clauses and consent clauses that apply in relation to the collection, use and disclosure of your personal data by us.
- 28. We may update this Notice periodically without prior notice. You may determine if any such revision has taken place by referring to the date on which this Notice was last updated. Your continued participation in our recruitment process signifies your acknowledgement and acceptance of such changes.

Last updated : 28 March 2025

Declaration:

By submitting your job application to us, you confirm that you have read and agree to this Notice, and consent to the collection, use, and disclosure of your personal data by Genesis Networks Pte Ltd for the purposes outlined herein. You also affirm that all personal data provided in relation to your application is accurate and complete to the best of your knowledge and that you have not intentionally withheld any relevant information. You acknowledge that if any information you provide is false or misleading, any offer of employment may be withdrawn.